

USER AGREEMENT

of the "KFC" mobile application
Revision dated August 27, 2026

1. SUBJECT MATTER OF THE AGREEMENT

1.1. This Agreement governs the relationship between International Food Chain LLC (hereinafter — the "Rights Holder") and an individual (hereinafter — the "User") regarding the use of the "KFC" mobile application (hereinafter — the "Application").

1.2. The Application is provided to the User under a simple (non-exclusive) license, free of charge, for personal, non-commercial use within the territory of the Republic of Uzbekistan.

1.3. Installing the Application and creating an account constitute full and unconditional acceptance of the terms of this Agreement.

1.4. The Application may be used by persons who have reached 18 (eighteen) years of age. By creating an account, the User confirms that they have reached the stated age.

2. RELATIONSHIP WITH OTHER DOCUMENTS

2.1. This Agreement governs the use of the Application as a software product: the creation and maintenance of an account, access to features, restrictions on use, and rights to intellectual property.

2.2. The procedure for purchasing goods, the terms of participation in the "KFC Club" loyalty program, the accrual and redemption of points, and delivery terms are governed by the Public Offer and its appendices.

2.3. The processing of personal data is carried out in accordance with the Privacy Policy and on the basis of the User's separate consent.

2.4. Where there is a conflict between this Agreement and the Public Offer with respect to the purchase of goods and participation in the loyalty program, the Public Offer shall prevail.

3. ACCOUNT

3.1. To use the Application's features, the User creates an account by providing their mobile phone number.

3.2. A User may have only one account. The mobile phone number is the unique identifier of the account and the bonus account.

3.3. The User is solely responsible for keeping their account secure, including keeping access to their mobile phone number secure, and is responsible for all actions performed using their account.

3.4. If access to the mobile phone number is lost, the User must immediately notify the Rights Holder through customer support. Until such notice is received, the Rights Holder is not liable for actions performed by third parties using the account.

3.5. Deleting the Application from a device does not delete the account and does not terminate the User's participation in the loyalty program. To end participation, the User must delete their account in the Application or send a corresponding request to the Rights Holder.

4. BLOCKING AND DELETING AN ACCOUNT

4.1. The Rights Holder has the right to suspend access to an account or to block it upon detecting signs of improper use, including: — creating multiple accounts by one person; — using automated tools to interact with the Application; — taking actions aimed at obtaining points or gifts by circumventing the established procedure; — transferring access to an account to third parties, or performing transactions in the interests of third parties; — providing knowingly false information during registration.

4.2. Where an account is blocked on the grounds set out in clause 4.1, accumulated points are canceled without any compensation.

4.3. The Rights Holder notifies the User of a block through the Application or via the specified mobile phone number. The User has the right to appeal a block by contacting customer support.

4.4. Where an account is deleted at the User's initiative, accumulated points are canceled. Re-registering with the same mobile phone number does not restore previously canceled points.

5. NOTIFICATIONS

5.1. The Rights Holder sends the User service notifications related to the performance of the agreement: order status, accrual and redemption of points, expiry of points, gifts available to the User, and changes to service terms. Such notifications are part of the service and are sent without additional consent.

5.2. Advertising and marketing messages about special offers and promotions are sent solely where the User has given separate consent, provided during registration or in the Application's settings.

5.3. The User has the right to opt out of receiving advertising and marketing messages at any time in the Application's settings. Opting out of advertising messages does not stop the sending of service notifications.

5.4. Sending notifications to the User's device additionally requires the corresponding permission to be granted through the device's operating system.

6. RESTRICTIONS ON USE

6.1. The User is prohibited from: — decompiling, disassembling, or modifying the Application or any part of it, or creating derivative products based on it; — using automated tools (scripts, bots, emulators) to interact with the Application; — taking actions aimed at disrupting the Application's operation or gaining unauthorized access to it or to the accounts of other Users; — transferring access to an account to third parties; — using the Application for commercial purposes, including placing orders on behalf of third parties for a fee; — posting content in the Application that violates the legislation of the Republic of Uzbekistan or the rights of third parties.

7. INTELLECTUAL PROPERTY

7.1. The Application, its source code, design, user interface, trademarks, images, texts, and other materials are intellectual property of the Rights Holder or are used by it on a lawful basis.

7.2. This Agreement does not grant the User any rights to use intellectual property beyond what is necessary to use the Application for its intended purpose.

7.3. Unlawful use of the said items entails liability in accordance with the legislation of the Republic of Uzbekistan.

8. UPDATES AND CHANGES TO FUNCTIONALITY

8.1. The Rights Holder has the right to release updates to the Application. Certain features may be unavailable to Users who have not installed the current version.

8.2. The Rights Holder has the right to change the Application's functionality, and to introduce, modify, or discontinue individual features, having notified Users through the Application.

8.3. The Rights Holder has the right to discontinue support of the Application, having notified Users at least 30 (thirty) calendar days in advance. The procedure for terminating the loyalty program is governed by the Public Offer.

9. LIABILITY

9.1. The Application is provided on an "as is" basis. The Rights Holder does not guarantee that the Application will operate uninterrupted or error-free.

9.2. The Rights Holder is not liable for losses arising from the inability to use the Application, including due to technical maintenance, communication failures, or actions of telecom operators, payment organizations, or other third parties.

9.3. The Rights Holder is not liable for the consequences of an account being used by third parties who gained access to it through the fault of the User.

9.4. The Rights Holder is not liable for the operability of the User's device, for the presence of malicious software on it, or for the quality of communication services.

10. INQUIRIES AND DISPUTE RESOLUTION

10.1. Inquiries regarding the operation of the Application are sent to customer support: [phone], [email], or through the "Support" section in the Application.

10.2. Inquiries are reviewed within up to 30 (thirty) calendar days from the date of receipt.

10.3. The Parties shall take measures to resolve disagreements through negotiations. If no agreement is reached, disputes shall be resolved in court in accordance with the legislation of the Republic of Uzbekistan, at the location of the Rights Holder.

11. FINAL PROVISIONS

11.1. The Rights Holder has the right to amend the terms of this Agreement. The current version is published in the Application and on the official website.

11.2. Where material changes are made, Users are notified no later than 14 (fourteen) calendar days before the changes take effect. Continued use of the Application after the stated date constitutes agreement with the amended terms.

11.3. This Agreement has been drawn up in Russian and Uzbek. In the event of any discrepancy, the text in Uzbek shall prevail.

11.4. The invalidity of any provision of this Agreement does not entail the invalidity of its other provisions.

11.5. Rights Holder's details: International Food Chain LLC, 21 Taras Shevchenko St., Mirabad district, Tashkent, Republic of Uzbekistan, TIN 305131885, telephone: +998 78 129 70 00, email: marketi